TERMS & CONDITIONS

**Weddings**

A £50 booking deposit fee is required at booking to secure your date in my diary. This will then be deducted from the final bill. Until receipt of the booking deposit all bookings are provisional. The prices indicated on my pricelist may be subject to change. This will not affect your booking if your deposit has been paid. Prior notice will be given if any changes are made.

PAYMENTS BY THE CLIENT
A booking deposit of £50 is required to confirm your booking. Upon receipt of such payment, a confirmation of this will be sent via email. Cash, card or bank transfer are accepted as a means of payment. Payments by bank transfer can only be made to Jen Chauhan – details are listed on your quote/invoice.

CHANGING THE DATE

Should you need to rearrange the date of your booking, I will do everything possible to accommodate this for you, but in some instances this is not possible, please refer to the cancelations below.

CANCELLATIONS BY YOU
Should you wish to cancel your provisional booking before the deposit is paid, no charges will be made, but the date will be released.

The booking deposit is non-refundable, so if you were to cancel before the 30 days prior to your final appointment you will forfeit your booking fee, but no other charges are due.

If you cancel within 30 days of the final appointment, then 25% of the bill will be due.

If you cancel within 14 days of the final appointment, then 50% of the bill will be due.

If you cancel within 7 days of the final appointment, then 100% of the bill will be due.

Should you client wish to cancel you booking at any stage written notice must be given to jen@jenchauhan.com. Cancellation will take effect from the date of receipt of the written cancellation and you will receive written confirmation of your cancellation and any cancellation charges that may have been imposed.

CANCELLATIONS BY ME
Until the booking deposit is received, no booking, provisional or otherwise is made. Once I confirm your booking with booking deposit, the date will be reserved for you.

In the very unlikely event that I am unable to carry out your wedding makeup I will do my very best to find an alternative makeup artist to take my place, I know numerous makeup artists that I can count on and trust and I write down everything I use and take pictures so another makeup artist could replicate what I have done with ease.

PAYMENT DATES

The booking deposit of £50 is due on confirmation of booking. The final balance of your invoice is due on or before the final appointment, with the trial invoice being due on the trial date.

@jenchauhanmua